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Your PMR Clinic Is Closed

Patients, Please Read Carefully

Kootenai Health will be taking over the management of the Hagadone Medical Clinic from PMR Healthcare. It has been a pleasure to support you and your family's health.

For your convenience, below is the information we have about this transition. Please contact the Hagadone HR department with all other questions.

HAGADONE MEDICAL CLINIC
Powered By PMR HEALTHCARE SINCE 2005

Recap Of the Transition Timeline

Here is the timeline that was originally sent out at the beginning of May.

Wednesday, May 27th

Medication refill requests for prescriptions dispensed at the clinic were required to be submitted to PMR Healthcare by May 27th. We are no longer able to accept these requests.

Monday, June 1st – Friday, June 5th

This was the final week for patient appointments.

Monday, June 8th - Thursday, June 30th

PMR Healthcare will finish processing any outstanding lab tests and closing out patient files. **Patient records will be transferred along with the practice** (clinic). If you have any questions about prescriptions, you can send questions through your patient portal at this time.

Future Appointments

You have already been sent a cancellation notice for any appointments you had previously scheduled with PMR Healthcare for on/after Monday, June 8th. **You will need to reschedule directly with Kootenai Health** once they begin operating within the clinic.

Please note - You will not be able to schedule appointments at any other PMR clinics.

Medical Team

Your new medical team & practitioners will be introduced by Kootenai Health; your PMR medical team and providers are no longer available for appointments at the

Hagadone Medical center clinic.

Clinic Location & Contact

The Hagadone Medical Clinic will remain in the same location; however, it will now be operated by Kootenai Health.

Your HR department or Kootenai Health will confirm the clinic's contact information, as well as how to make appointments.

What Comes Next

If you have questions about what to expect after PMR Healthcare hands over the practice, or about how this may affect your other benefits, we recommend reaching out to the Hagadone Corporation's HR department directly.

Access to Other PMR Clinics

Hagadone health plan members will not be able to transfer their care to another PMR Clinic. ***It has been our pleasure to serve you. We wish you the best health in the future.***

Medical Records

Your medical records will remain with the Hagadone Medical Clinic; PMR Healthcare will transfer these to Kootenai Health. If you'd like your own copy as well, you can choose to do either of the following through June 30th:

Option A (Fastest)

1. **Login into your patient portal**
2. Download and/or print your medical records

Option B

1. Visit the clinic website & select the **"Release of Info"** button; download and complete the form
2. Email the completed form to **pmrhagadonecda@pmrhealthcare.com**

Requests can be submitted to **RecordRequest@PMRHealthcare.com** *after July 1st*

Click Here to go to the Clinic's website.